

Dear Ms. Thelisa Palmer,

I want to thank you and your staff members, especially, Ms. Loretta Randolph for all the help and cooperation extended to me.

When it appeared that a series of events in my life was going to create a confluence of adversity, I was either in denial or too proud to seek help. However, when homelessness became a certainty, it was like my life was going into a tailspin and quickly going to reach a point of no return.

I was panic stricken. However, I gathered myself and approached your office. That was in Sep-Oct 2010.

Ms. Loretta Randolph received me with warmth and kindness, and also offered me the much needed words of hope and encouragement. But those were not simply words. She helped me with referrals to the housing organisations, and also kept propping up my otherwise withering morale by describing to me in detail how I can manage my life with little or no resources.

Recently, on Thursday, the 3rd February, she obtained a room for me at the Northline SRO. I moved in the following Monday, the 07th February. That was an experience like returning from the verge of extinction to me.

Later that week, when I went to thank her for her help, she also handed me a Walmart Gift Card valued One Hundred dollars (which I will use for purchasing cleaning and maintenance items, such as, broom, mop, detergent, pots, etc.). She also indicated to me that she was not alone in to have made my re-housing possible – and that there were not only other officers within the organisation, and above all, the donors whose kindness and generosity have played an indispensable role in my re-housing.

Now, I wish to express my thankfulness and gratitude to you, to Ms. Loretta Randolph and to all those noble human beings who have contributed in a number of different ways to restore my life so that I may look forward to the fullest normalisation of my life.

Thank you, one and all.

Warm wishes,
Ananthram Singh-Rathore